



Schweizerische Gesellschaft für Kardiologie  
Société Suisse de Cardiologie  
Società Svizzera di Cardiologia  
Swiss Society of Cardiology

## Cardiology Training Mediation Service

### What does the mediation service offer?

An open communication between trainee and the training center/head of training is key for a successful training and the provision of high-quality medical services. In this regard, both parties have a common interest to prevent and resolve dispute as early as possible. Due to the dependency of the trainee from the training center/head of training with regard to career opportunities, an open communication can be inhibited. Therefore, constructive criticism is often withheld for fear of retribution instead of seeing it as an opportunity to improve the quality of the training and the motivation of the trainees.

There is a concern that the various centers do not provide enough time and resources for the trainees to achieve the expected and necessary skills in an adequate time frame. On the one hand, the academic and/or financial pressure is steadily growing, and on the other hand, there is the constant demand for more time spent on training.

### What is the purpose?

The mediator is independent and offers counselling to all trainees and training centers in cases of disagreements regarding the training.

The mediator offers both parties the chance to present their case on the disputed topic and to facilitate the communication between them. The aim is to find a solution which is acceptable for both parties.

The mediator is, by definition, a neutral person who has no legal mandate and is bound to confidentiality. The person is officially instituted by the Swiss Society of Cardiology and provides periodical and anonymous feedback to the training commission.

### Profile of possible candidate/s:

- A person familiar with medical training in Switzerland
- Good communication skills and empathy

*Approved by the training commission on 13.02.2023 and by the board of the Swiss Society of Cardiology on 24.03.2023.*